



Rates

If you are already YouBike member, please login member center to confirm your cards and member information.

Ways to Register	official app / LINE official account official website / service center / KIOSK	
Ways to Rent	Rent with IC card	Rent with scan QR code
Ways to Use	IC card 	YouBike 2.0 APP
Ways to Pay	EasyCard / iPASS	Credit Card (VISA / JCB / Mastercard)
Rates	\$10NT per 30min within the first 4 hours. \$20NT per 30min between 4 and 8 hours. \$40NT per 30min exceeding 8 hours.	

- Long-term renter :**
Registration at the YouBike service centers, official LINE account, official website, official app and KIOSK.
Remark :
If you want to register at KIOSK, you need to go to the YouBike 1.0 rental station.
- Rent with IC card :**
Card balance of member who had registered need ≥ 0 .
- Rent with scan QR code :**
First, complete your registration then download the official YouBike 2.0 APP to enter "Account" and set up your credit card.
- Rates :**
\$10NT per 30min within the first 4 hours, \$20NT per 30min between 4 and 8 hours, \$40NT per 30min exceeding 8 hours and it will calculate to 30 mins if using is less than 30 mins.
- Taipei City Government subsidies :**
Taipei City Government will give \$5NT to use as a grant to YouBike members. If you rent YouBike exceeding 30 mins, it will remain the same as the current rates.
- YouBike 2.0 is applicable for Transfer / Monthly Passes / Senior card discount.**

Rent with IC card

Rental and Return Steps

Rent with IC card

1.Press button 2.Tap card 3.Ride



1 Press Tap IC Card button to awake the bike.



2 Tap your card on the sensor zone.



3 Screen shows Pull the bike backwards .



4 Pull back on the handlers with both hands to retrieve the bike.

Return with IC card

Return to the dock 2.0 with IC card



1 Align the head of your bike to the guide mount.



2 Aim the bike lock to its docking port, then push the bike all the way in.



3 Screen shows Tap the IC Card.



4 Tap the card on the sensor zone and screen shows Charge and Balance when completed.

Rent with scan QR code

Rental and Return Steps

Rent with scan QR code

1.Press button 2.Tap card 3.Ride



1 Press Scan QR code button to awake the bike.



2 Use the YouBike 2.0 APP and press the Scan QR code button on the screen. Scan QR code or enter verification code to unlock the bike.

(If you cannot scan QR code when you encounter glare, enter verification code to unlock it.)



Download the official YouBike 2.0 APP



3 Screen shows Pull the bike backwards, and pull back on the handlers with both hands to retrieve the bike.

Return with scan QR code

1.Press button 2.Tap card 3.Ride



1 Align the head of your bike to the guide mount.



2 Aim the bike lock to its docking port, then push the bike all the way in.



3 Screen shows "Thank you" when completed.

Attention

- Public liability insurance is covered; only within each YouBike station area. For your safety and comfort, please check the tires, brakes and lamps on your YouBike before riding.
- All bikes are public property; please take care of it properly. Each lost bike will result in a 15,000NT compensation. If your bike is lost or stolen, Please contact the local police, to obtain a Loss of Property Form, then go to YouBike service center with the form to complete the process.
- YouBike 2.0 Dispatch Costs(NT.) :
Cross-boundary rental or return may not be serviced during the pilot phase of YouBike 2.0. If you need road rescue, it is limited to the Taipei City and New Taipei City. Each time, the road rescue fee will be \$350NT. If you exceed the limits areas, please return the YouBike 2.0 to the original area by yourself. Or the company will charge cross-boundary dispatching fee according to the scope and time of the road rescue.

YouBike 2.0 Dispatch Costs (NT.)				
To / From	Taipei	Taichung	Chiayi City	Kaohsiung
Taipei		815	935	1065
Taichung	815		640	855
Chiayi City	935	640		715
Kaohsiung	1065	855	715	

Exclusive Dock
Different model of YouBike has to return to its own exclusive dock.

classification	YouBike 1.0	YouBike 2.0
Logo		
Color	Orange&Yellow 	White&Yellow
Exclusive Dock	1.0 dock is available to park two YouBike 1.0. 	2.0 dock only available to park one YouBike 2.0.

Different model of YouBike cannot return to the other. Please return to its own exclusive dock.

Proprietor
Department of Transportation, Taipei City Government

Undertaker
YouBike Co., Ltd

Service email
service-taipei@youbike.com.tw

Service lines
1999 / 02-8978-8822

Service Center

- 1. MRT Taipei City Hall Sta. Ex.3
No. 2, Songren Rd., Xinyi Dist., Taipei City
Every Monday to Sunday 10:00~20:00
Adjust the service hours for holidays and special events,
please check the News Updates.
- 2. MRT Zhongxiao Xinseng Sta. Ex.5
B1F, Ln. 56, Sec. 1, Xinseng S. Rd., Zhongzheng Dist., Taipei City
Every Monday to Sunday 10:00~20:00 · Flexitime 14:00~15:00
Adjust the service hours for holidays and special events,
please check the News Updates.
- 3. MRT Jiannan Rd. Sta. Ex.2
No. 798, Bei'an Rd., Zhongshan Dist., Taipei City
Every Monday to Sunday 10:00~20:00 · Flexitime 14:00~15:00
Adjust the service hours for holidays and special events,
please check the News Updates.

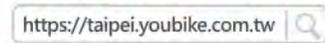
Facebook Fans



Instagram



YouBike 2.0 official website



LINE official account



Download the official YouBike 2.0 APP



YouBike 2.0 official station map



Check before you ride

5 Main Key Points



Brake

Use both hands to gradually adjust the brakes.



Tire Pressure

Please check the tire pressure on both front and back wheel.



Light

Check if the front and rear lights are functional.



Saddle height

Adjust the height to the suitable place for you.



Do not rent the bike that its saddle is turned backwards around.

It means this bike is faulty and waits for repair by our maintenance.

How to adjust the height of saddle?

- 1. Press up pull rod
- 2. Adjust height
- 3. Hear sound
- 4. Safe ride



Press up the pull rod and adjust the saddle height.



Release the pull rod and hear the KA sound.



Make sure the saddle is stable.



Instructional videos



How to use lock

Lock

Turn right the bike head and insert the lock-head



Turning the bike head to right.



Aiming the lock holes between up and down.



Taking the lock-head off the basket.



Inserting the lock-head all the way into two lock holes. No need to go through the front wheel and no key to keep.



When the screen shows Lock successfully, it means you have already locked the bike.

Unlock

Click button to unlock

Tap IC card to unlock



Press Tap IC Card button to awake the bike.



Tap the card on the sensor zone and screen shows Remove the mobile lock when completed.

Scan QR code to unlock



Press Scan QR Code button to awake the bike.



Use the YouBike 2.0 APP and press the Scan QR code button on the screen. Scan QR code or enter verification code to unlock the bike.

(If you cannot scan QR code when you encounter glare, enter verification code to unlock it.)



Take the lock-head out of the lock holes.



When the screen shows Enjoy Ride, it means you have already unlocked the bike.



Take the lock-head out of the lock holes.



When the screen shows Enjoy Ride, it means you have already unlocked the bike.